

## **Medical Appeals**

### **Medical Grounds for a Transfer**

PCHA gives priority to a housing need that arises from a medical condition or mental health problem. Priority banding is not given for a medical condition which does not affect housing requirements.

Tenants will be asked to describe their medical needs for rehousing on a self-assessment form. If necessary the Allocations Officer will get further details on a supplementary form when they visit. A tenant may provide further information from their GP if they wish, but PCHA will not normally pay any costs incurred for this. The tenant must sign a consent form allowing Locata's Independent Medical Adviser to approach their GP or other health professional if necessary.

### ***Awarding Medical Priority***

The Allocations Officer may award band C status based on the evidence provided. Where a case is potentially band B or above, the self-assessment form and any supporting information will be sent to Locata's Independent Medical Adviser. If a tenant is awarded band C, they may still request an assessment from the Medical Adviser.

Medical priority for different family members is not cumulative and will not normally mean a priority of the next band. However the Medical Adviser will take into account the needs of the whole family and will allocate a banding taking all factors into account. Band A medical priority can only be awarded at the recommendation of Locata's Independent Medical Adviser, only if it is an emergency medical need.

### ***Medical Priority Appeals***

If a resident is not satisfied with the outcome of the assessment of their medical priority, they can appeal in writing to the Lettings and Allocations Manager. Requests to appeal should be acknowledged within five working days.

The tenant's self assessment medical form and all supporting document (excluding the initial assessment) will be forwarded for second opinion to a separate Medical Assessor. We aim to obtain an assessment within 4 – 6 weeks of the date of the request. The most favourable of the assessments would be accepted by PCHA.

The Lettings and Allocations Manager should write to the resident within two working days of the receiving the result of the referral.

Not all medical cases should have an automatic right to appeal the tenant can show that a significant medical need has not been given due consideration or ignored.