

Floating Support Scheme

PCHA

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This document gives information about how we will help vulnerable residents. If you need any part of this information in Braille, on audio tape or explained in your own language, please contact us on the number below.

English

આ દસ્તાવેજ અમે આંતરિક રીતે નિર્બળ નિવાસીઓને કેવી રીતે મદદ કરીશું તેના વિશે માહિતી આપે છે. જો તમારે કોઈ પણ ભાગની આ માહિતી બ્રેઈલ, સીડી ડિસ્ક, ઓડિયો ટેપ અથવા તમારી પોતાની ભાષામાં સમજી શકો તેની જરૂર હોય તો નીચે જણાવેલ નંબર ડિસ્ક અમારો સંપર્ક કરો.

Gujarati

تمتلك هذه الوثيقة بالمعلومات اللازمة عن الطريقة التي سنساعد من خلالها السكان الضعفاء. إذا كنت ترغب في الحصول على أي جزء من هذه المعلومات مطبوعاً بأحرف كبيرة أو بطريقة برايل أو مسجلاً على أسطوانة مدمجة أو شريط صوتي أو مشروحاً باللغة التي تتحدثها، يرجى الاتصال بنا على الرقم الموضح أدناه.

Arabic

এই দস্তাবেজটি আমরা কিভাবে অসহায় বাসিন্দাদের সাহায্য করতে পারি সেই সম্বন্ধে তথ্য সরবরাহ করবে। যদি আপনি এই তথ্যগুলোর যে কোন একটির সম্বন্ধে বিস্তারিত জানতে চান, অথবা আপনার নিজের ভাষাতে ব্রেইল, সিডি, অডিও টেপ-এ পোতে চান তাহলে নিম্নলিখিত নম্বরে আমাদের সাথে যোগাযোগ করুন।

Bengali

Dokumentigan wuxuu ku saabsan yahay sida noo caawino kireystaha baylah ah. Haddaad u baahan tahay warkan afkaaga-hooyo, afka loogu talagalay dadka aan arki karaan - afka faraha ama CD-ga ama ajeladda rekorka nala xirir. Namberkan isticmaal.

Somali

Este documento proporciona-lhe informações sobre como vamos ajudar residentes vulneráveis. Se necessitar de parte desta informação em caracteres aumentados, em Braille, em CD, cassette áudio ou apresentada no seu idioma, por favor contacte-nos, através do telefone abaixo indicado.

Portuguese

Este documento proporciona información sobre cómo ayudamos a los residentes vulnerables. Si necesita esta información en fuentes grandes, Braille, en CD, cinta o en su propio idioma, póngase en contacto con nosotros en el teléfono siguiente.

Spanish

Ce document contient des informations sur notre système d'aide aux habitants les plus vulnérables. Si vous souhaitez obtenir une partie de ces informations en gros caractères, en Braille, sur CD, cassette audio ou expliqué dans votre langue, veuillez nous contacter au numéro indiqué ci-dessous.

French

PCHA
Part of the Genesis Housing Group

Drug and Alcohol Floating Support Service

Telephone: 020 8451 8141

Genesis
Housing Group

Paddington Churches Housing Association Ltd
Registered office: Capital House,
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Housing Corporation No. LH0030
Industrial & Provident Societies No. 17210R
Consumer Credit Licence No. 249063

October 2008

Introduction

PCHA offers a Floating Support service to people who need support to help them successfully manage their tenancy and sustain themselves in the community.

We work with anyone living in Brent who faces issues relating to drug or alcohol misuse.

The service aims to offer practical and emotional support by a worker visiting you at your home or at one of our partner agencies.

What support is offered?

We can offer you housing support including help with:

- Arrears problems
- Housing benefit (and backdating payment requests) Finding suitable accommodation
- Neighbour relations
- Obtaining furniture for your flat
- Maintaining your home
- Liaising with your Housing Officer

We can also help with other areas such as:

- Accessing frontline drug and alcohol services
- Providing information and advice on detox and rehabilitation
- Benefits advice
- Seeking employment, training or education
- Debt advice
- Building links with your community
- Advocating on your behalf when you have to deal with other services e.g. doctor, psychiatrist, social worker, courts, probation service etc.

To be eligible for the service you must be:

- living in the borough of Brent
- Over 18
- Assessed as vulnerable and in need of Housing support
- Willing to address the issue of drug/alcohol misuse

Who can refer to the service?

- Your Drug and alcohol worker
- Housing Officers or any other staff that meet tenants
- External agencies e.g. Social Services, Substance misuse agencies, Housing Departments,
- Contact The support worker yourself

How to refer

External agencies should initially ring the support worker

After the initial discussion, a referral form will need to be completed. The support team will then conduct an assessment interview with the applicant.

We will then make a decision whether to offer a place on the scheme.

Please contact the following if you are interested in the service

Team Leader

0208 8451 8141